Policy for Dormant / In-active account

Categorisation of Dormant Account:

When there is no transactions have taken place in client's account in any of the segments registered during the last **24 months** from the date of last transaction, it will be considered as dormant / in-active account.

Reactivation of Trading Code:

A client's trading account will be re-activated, on submission of proof of identity (POI) and proof of address (POA), KRA Page, CKYC Page along with the client's request letter, & Financial Proof if there is a change in POI / POA or Reactivation Request letter in case there is no change in POI / POA along with the Financial Proof, where the account is suspended due to dormant / inactive status and/or on submission of such other information/ documents as deemed fit (i.e. any other documents required due to changes enforced during the period) by Reliable Stocks and Shares India Ltd.,

Returning of Dormant Account Assets :

If the account status is tagged as dormant / in-active account, the surplus funds or securities lying with Reliable Stocks and Shares India Ltd ., shall be refunded / returned to the clients to their Bank Account for their Funds and Securities respectively as per details available in our Master updated by the Client/s.

Reviewed on 18.03.2026